

StreetSmart

A division of ClickSoftware

Complete Mobile Workforce Visibility and Control



Integration with APIs or Professional Services

Integrate your existing systems with StreetSmart through our web service APIs, or leverage our professional services team to help build the integration for you.

Best-in-Class Support 24x7x365

StreetSmart provides training with onboarding experts and a SmartAcademy™ 3-tier certified customer support team available 24x7x365. In addition to our live phone and email support we offer online tutorials, quick start guides, videos, and live and recorded webinars.

Organizations can instantly see their mobile employees' exact locations, plan their schedules, gather data from the field, and simplify back-office processes like payroll and invoicing. As the industry's leading mobile productivity solutions provider, StreetSmart by ClickSoftware helps more than 10 thousand organizations meet their productivity and service goals for less than \$1 per day per user.

Enterprise Capabilities without the Complexity

StreetSmart seamlessly connects your organization to a cloud-based web management application through a downloadable app for employee mobile devices, while also offering optional back-office integration.

Increase Visibility and Productivity

Knowing your employees' locations and what they're doing will help you make more informed decisions about how to dispatch your team, make them more productive, and ensure their safety.

Reduce Operational Costs

Informed dispatch decisions improve efficiency. Organizations leveraging GPS technology consistently shorten routes and increase worker productivity. This improves customer satisfaction, reduces fuel costs, increases number of appointments per day and decreases the need for overtime. Optional integration into payroll, invoice and other systems further reduces operational cost.

Gain Insights with Field Data

Field staff can easily and accurately fill out service forms and electronically send back to the office. Data collected helps managers understand job status and activities. Administrators use the information to provide proof of delivery, create invoices, and process payroll and mileage reimbursements.

Improve Customer Engagement and Satisfaction

Accurately keep customers informed of appointment arrival times and status by always knowing your employees' locations and how their jobs are progressing. Once the job is complete, automatically collect customer feedback for each job for ongoing service improvements.

Get Started Today!

For more information, please contact us at: +1 877.336.4899 ext. #2, email: streetsmartsales@clicksoftware.com, or visit: www.streetsmartmobile.com

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Improve Field Management with Actionable Summaries & Reports

- Configure user groups to view specific or complete job details, time sheets, and travel
- Schedule automated report distribution at any frequency
- Import reports into back-office systems to continually improve field operations KPI's
- Set alerts to monitor speeding, arrival times, hours, rule compliance, geofences, at home location, and more

Streamline Payroll, Expense & Invoice Processing with Mobile App Data

- Record shift start, stop and break times, and mileage expenses on worker devices
- Validate hours and mileage with automatic date, time, travel, and location stamps
- Document time and job materials used on job site
- Send electronic data to office to process payroll, expenses, and invoices
- Integrate into other systems using APIs or Professional Services for complete automation

Capture Accurate Information with Mobile Forms

- Eliminate time consuming manual paperwork with electronic forms
- Record parts used, customer signatures, images, and job specific data
- Send job details including progress status and start and end times automatically
- Document proof of service with images, customer signatures, and other job data

Increase Visibility with GPS Location Intelligence

- Pinpoint mobile worker jobs, current location, and breadcrumb trail
- Stay informed when employees enter or leave a geofence area or their home location
- Save location information, even when your worker is outside of wireless coverage
- Generate alerts or manager reports that summarize worker location activities

Simplify Field Assignments with Jobs Management

- Create, assign, dispatch and monitor jobs
- Configure Jobs and tracking for your business needs
- Use skills-based job scheduling and facilitate dispatch through StreetSmart or Outlook
- Receive pre-defined and configured alerts and status updates for field supervision

Elevate Customer Service Satisfaction

- Match employees with jobs based on skills, availability, or proximity
- Send invites to customers to reduce rescheduling issues and improve customer service
- Dispatch jobs updates to employees, or set up repetitive jobs notifications automatically for faster response times
- Generate and email customer feedback form links automatically, once job is complete

Generate Rapid ROI

- Gain fast time to value with turnkey solution, personalized onboarding, and 24x7x365 support
- Save administrative time with automated processes, electronic data transfer, and integration
- Automate time and mileage tracking to trim costs and provide accurate audit trails
- Improve customer satisfaction with faster response times and automated feedback forms



Contact Us

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