



Visibility into Traveling Nurse Activities Reduces Safety Concerns



Traveling nurses use StreetSmart's mobile app for GPS Location, Trips for mileage reimbursement and Alerts for unexpected deviations from scheduled appointments

Benefits to StreetSmart Solutions

- Improved well-being and reduced stress for nurses
- Increased visibility into nurse locations for safety measures
- Employee satisfaction with faster mileage reimbursement

A large children's hospital with a tertiary care center provides in-home healthcare services to special needs children in the southwestern United States.

Concern for Traveling Nurse Safety

The health and well-being of young patients are of utmost importance. And so is the safety of their 160 traveling nurses who often go into unfamiliar neighborhoods and unknown home environments. The administrative staff did not have real-time visibility into their nurses' movements and were unable to easily detect or quickly respond to missed appointments or unusually long site visits that could indicate a safety issue.

Solution

The organization needed a solution that would increase visibility into traveling nurse activities. They discovered the StreetSmart mobile workforce application that downloaded to the nurses' mobile devices and the ability to automatically send data back to the accompanying cloud-based administrative software. The mobile app uses include:

- **GPS Location Intelligence** to track and time stamp mobile nurses current location and previous route during their daily in-home visitation schedule.
- **Trips** to manage mileage tracking and reimbursement of personal vehicle expenses.
- **Alerts** to notify administrators of unexpected movements, missed appointments or visits that went longer than expected.

Results

The tertiary care center first rolled out StreetSmart mobile worker apps to 60 traveling nurses. The nurses quickly accepted and adapted to the new mobile app because they knew they were safer when unexpected schedule deviations were monitored. It also made it easier and faster to get reimbursed for their travel expenses.

The StreetSmart mobile app solution was so successful that within 90 days of the initial roll-out they added another 100 mobile subscriptions. They anticipate adding more units as word spreads throughout the hospital about the effectiveness of the StreetSmart Mobile Workforce solution.